

Health in Hackney Scrutiny Commission

Item No

20th December 2023

5

Community Pharmacies in Hackney

PURPOSE

To discuss current issues in relation to the Community Pharmacy services in Hackney.

OUTLINE

In response to requests in the work programme consultation the Commission has invited the key stakeholders who provide community pharmacy services in the borough to discuss some of the current challenges they face.

Members should note that the local representative body for pharmacies which was known as the City and Hackney Local Pharmacy Committee has now been merged into a larger body comprising the 8 NEL boroughs. This is called Community Pharmacy North East London or CPNEL.

Similarly the Medicines Optimisation Team which was at City and Hackney CCG is now merged into a department called Pharmacy and Medicines Optimisation at NHS NEL, covering the 8 boroughs.

The discussion will cover:

- a) The Pharmacy First Model and how it is playing out in Hackney
- b) Cost of living crisis in relation to medication and what measures have had to be taken
- c) Current status of the Medicines Optimisation Scheme
- d) Update on Healthwatch's recent reports on pharmacy issues

Attached please find

- b) Briefing from Community Pharmacy NEL
- c) Briefing from Medicines Optimisation at NHS NEL
- d) Healthwatch report 'Mystery shopping exercise of access to emergency hormonal contraception in Hackney' (Feb '23)
- e) Healthwatch report 'Accessibility audit of Hackney's community pharmacies' (April '22)

Attending for this item will be:

Shilpa Shah, CEO, Community Pharmacy North East London **Dalveer Singh Johal**, Pharmacy Services Manager, Community Pharmacy North East London

Rozalia Enti, Deputy Director, Medicines Optimisation (Primary Care and Places), Pharmacy and Medicines Optimisation, NHS North East London **Dr Wande Fafunso,** GP at Hoxton Practice

ACTION

The Commission is requested to give consideration to the report.